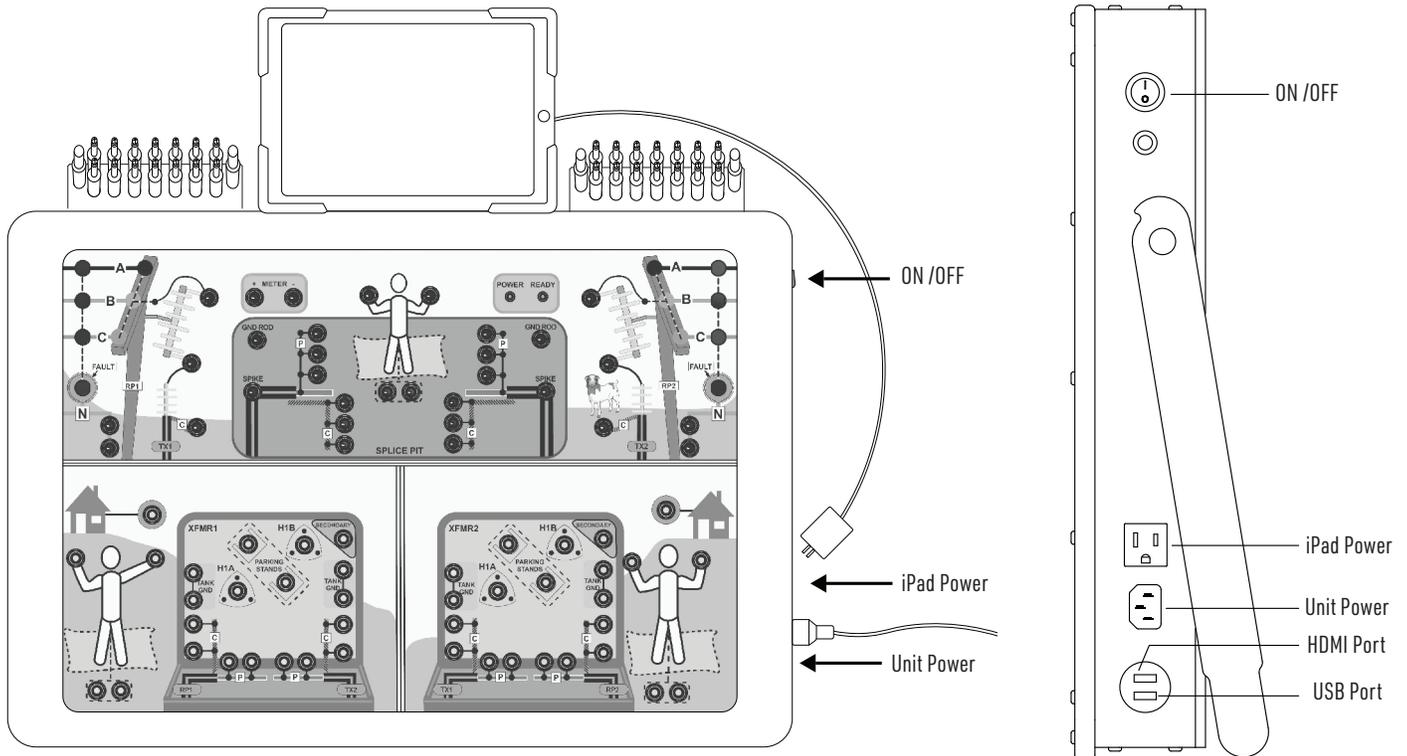


# UNDERGROUND GROUNDS-TRAINER™

## Quick Start Guide



- SET UP** the unit on a level surface. Plug in the unit and the iPad and ensure they are both powered on. The Red POWER light will illuminate.
- WAIT** two minutes for the unit to complete startup. The Green READY light will begin to flash before remaining solid. Verify the iPad has connected to the unit by observing the Wi-Fi symbol located at the top-right corner of the iPad screen (📶).
- LAUNCH** the application using the (⚡) icon on the iPad's home page. You can now interact with the GNDS-002 trainer. To quickly learn more about the usage and features of the trainer, enter Lesson Mode and begin with *Lesson 1 Chapter 1: Orientation*, or reference the user manual.

For immediate assistance, please call Utility Solutions, Inc. at 828-323-8914.



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## **UNDERGROUND GROUNDS-TRAINER™**

Troubleshooting Guide

**The below guide is intended to address common questions regarding GNDS-002 configuration. If an issue or concern remains unresolved, please call customer service at 828-323-8914 for additional service.**

**1) Issue:** The application is not responding to any of my inputs or appears to be out of sync.

**Solution:** Ensure your Wi-Fi is on and connected to the right network. The network name is the serial number of the unit: "GNDS-SERIAL#".

**2) Issue:** I am viewing the application on a computer and the sizing appears to be distorted.

**Solution:** Enter full screen or resize your browser window to be a rectangular shape. The application is designed to be viewed on an iPad, Laptop/Computer.

**3) Issue:** It has been over 2 minutes and the Ready light is still blinking. What should I do?

**Solution:** Use the iPad to verify that the unit's Wi-Fi network is available: "GNDS-SERIAL#". If the network is available, turn the unit off and on again. If the issue persists, call Utility Solutions at 828-323-8914.

**4) Issue:** HDMI connection is distorted, blank, or is not detected.

**Solution:** Ensure your external display's source is on the correct setting. Verify that your HDMI cable is in good condition and try reconnecting it. If this does not resolve the issue, power cycle the unit and ensure the HDMI is plugged in on start.

**5) Issue:** How do I access the application?

**Solution:** On a Wi-Fi enabled laptop or tablet, open your preferred web browser. In the address bar, enter [gnds-002.com/journeyman](http://gnds-002.com/journeyman). This will give you full access to the application. View the User Manual or visit [gnds-002.com/manual](http://gnds-002.com/manual) for a list and description of available URLs.



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