# UTILITY ⚡ SOLUTIONS
# FACTORY SERVICE REPAIR FORM

B-02421
(2-20-2024)

**Contact Customer Service (sales@utilitysolutionsinc.com) or (828)- 323-9814 for additional information.**

**#1**
- An RMA is not required. Simply fill out the form below or utilize our online form (https://www.utilitysolutionsinc.com/support/repair-service/repair-service-form/).
- Securely pack the tools and include the completed form.
- Standard services will be processed and charged automatically. Tools requiring above standard level will be quoted and require approval.
- Tools will be returned after 90 days if services not approved.

**#2**

Name: _____

Return Address: _____

Date: _____ _____

Phone: _____ _____

EMAIL: _____ _____

TOTAL # OF TOOLS SENT: _____ _____

| PRODUCT (circle one) | PART# | SERIAL# | CASE (circle one) | REPAIR COMMENTS |
|---|---|---|---|---|
| LOAD-RANGER® XLT<br>LOAD-RANGER® FLEX-LT™<br>2nd Gen. BREAK-SAFE® | | | HARD<br>SOFT<br>NONE | |
| LOAD-RANGER® XLT<br>LOAD-RANGER® FLEX-LT™<br>2nd Gen. BREAK-SAFE® | | | HARD<br>SOFT<br>NONE | |
| LOAD-RANGER® XLT<br>LOAD-RANGER® FLEX-LT™<br>2nd Gen. BREAK-SAFE® | | | HARD<br>SOFT<br>NONE | |
| LOAD-RANGER® XLT<br>LOAD-RANGER® FLEX-LT™<br>2nd Gen. BREAK-SAFE® | | | HARD<br>SOFT<br>NONE | |

**#3**

## NOTICE
- Irreparable tools will be disposed of at Utility Solutuions upon approval.
- Load-Ranger tools manufactured before 2008 have limited services.
- 1st Generation Break-Safe tools will be considered irreparable.

**Ship to:**

**Utility Solutions, Inc
Attn: Repair
101 33rd Street Drive, S.E.
Hickory, NC 28602**